CURRICULUM VITAE

V.A. Shiva Ayyadurai

Education

INSTITUTION AND LOCATION	DEGREE	YEAR(s)	FIELD OF STUDY
MIT, Department of Biological Engineering	Ph.D.	2004-2007	Systems Biology
MIT, Department of Mechanical Engineering	S.M.M.E.	1988-1990	Applied Mechanics
MIT Media Laboratory, Department of Architecture	S.M.V.S.	1987-1989	Scientific Visualization
MIT, Department of Electrical Engineering and Computer Science	S.B.E.E.	1986	Operating Systems

Industry & Entrepreneurial Experience

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2010-Present	Founder, Chairman & CEO, CytoSolve, Inc., In-Silico Drug Development
2012-Present	Founder, Innovation Corps, Non-Profit
2009	Outstanding Scientist Technology of India Origin to Lead CSIR-Tech, New Delhi, India
2004-Present	Board Member, EchoMail, Inc., Enterprise Email Management
2004-Present	Founder and Managing Director, General Interactive, LLC, Venture Incubator
1998-2004	Founder, President & CEO, EchoMail, Inc., Enterprise Email Management
1994-1998	Founder, President & CEO, Millennium Productions, Inc., Software & Media Production
1990-1994	Director of Advanced Products, Dataware Technologies, Inc., CD-ROM Search Software,
1986-1990	Senior Engineer, Graphics Software, IBM/Lotus Development Corporation
1984-1986	Senior Engineer, Information Resources, Inc., Marketing Analytics
1983-1984	Consulting Software Engineer, Chase, Inc., Hydrodynamics Software,
1982-1984	Research Engineer, HP Medical Systems, Operating System for Cardiologist Workstation,
1982-1983	Consulting Software Engineer, MIT Civil Engineering, Intelligent Signal Processing,
1981-1982	Consulting Software Engineer, Number Nine, Inc., Advanced Graphics Hardware,

Academic Teaching Experience

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2010 - 2013	Lecturer, Systems Visualization, MIT Comparative Media Studies
2007-2012	Lecturer, MIT Biological Engineering Department
2007	Lecturer, Biological Pathway Design and Implementation, SMA 2007 Boot Camp
2006	Lecturer, Biological Pathway Design and Implementation, SMA 2006 Boot Camp
2006	Teaching Assistant, Control Systems and Dynamics, 2.14, MIT Mechanical Engineering
1994-2004	Industry Expert, "Dr. E-Mail", Industry Lectures Worldwide, Global 2000 Companies
1992-1994	Lecturer, Information Technology I, MIT Sloan School of Management
1990	Teaching Assistant, Dynamics, 2.03, MIT Department of Mechanical Engineering.
1988	Lecturer, Physics, MITES Program,
1987	Teaching Assistant, Computer Graphics, 4.971, MIT Media Laboratory
1986	Teaching Assistant, Measurements Laboratory, 2.671, MIT Mechanical Engineering
1985	Teaching Assistant, Being There, MIT Humanities Department
1984	Tutor, Circuits and Electronics, 6.002, MIT Electrical Engineering and Computer Science
1983	Tutor, Structures & Programming, 6.001, MIT Electrical Engineering & Computer Science
1982	Lecturer, IAP Course on Indian Art History, MIT Humanities Department

Academic Research Experience

Director, International Center for Integrative Systems, Educational & Research Foundation
Visiting Scientist MIT Sociotechnical Systems Research Center, ESD
Director, MIT Media and Organizational Biomimetics Initiative
Scientist Level H, CSIR, New Delhi India
Fulbright Scholar, US-India Fulbright Program, Systems Biology-Traditional Medicines,
Research Associate, MIT Biological Engineering, Computational Systems Biology
Chief Scientist, EchoMail, Inc., Large Scale Architectures for Message Analysis

1992-1996	Chief Technology Officer, Information Cybernetics, Inc., Document Analysis & Modeling
1990-1992	Research Team Leader, MIT Sloan School, Offline Handwriting Recognition
1988-1990	Graduate Research Assistant, MIT NDE Lab, Wave Propagation Analysis and Modeling
1986-1988	Graduate Research Fellow, MIT Media Laboratory, Automated Graphic Design System
1984-1986	UROP Research, MIT Langer Laboratory, Particle Analysis in Fluidized Bed Reactors
1983-1984	UROP Research, MIT Health Sciences and Tech., Cryogenic Embryo Preservation
1981-1983	UROP Research, Tadoma and Speech Recognition, MIT Research Lab for Electronics
1979-1981	Research Associate, Sleep Pattern Analysis, UMDNJ Biomedical Engineering
1977-1980	Research Associate, E-Mail System, UMDNJ Laboratory for Computer Science

Selected Publications

S. Ayyadurai, The control systems engineering foundation of traditional Indian medicine: the Rosetta Stone for Siddha and Ayurveda, Systems of Systems Engineering, Vol. 5, No. 2, 125-149, June, 2014.

A. Koo, S. Ayyadurai, D. Nordsletten, R. Umeton, B. Yankama, S. Ayyadurai, G. García-Cardeña, C. Forbes Dewey Jr., *In Silico* Modeling of Shear-stress-induced Nitric Oxide Production in Endothelial Cells through Systems Biology, Cell Biophysical Journal, Volume 104, Issue 10, 2295-2306, May 21, 2013.

S. Ayyadurai, S. Abraham, T. Zawacki, International Small Business Commerce (ISBC): Potential Source of New Revenue for the United States Postal Service, U.S. Postal Service Office of Inspector General, February 15, 2013.

S. Ayyadurai, D. Sparks, L.P. Michelson, S. Abraham, Email Management & Potential Opportunities for United States Postal Service, U.S. Postal Service Office of Inspector General, August 24, 2012.

S. Ayyadurai, D. A. Nordsletten, B. Yankama, R. Umeton, C. F. Dewey Jr., Multi-scale Mathematical Modeling to Support Drug Development, Proceedings of Biomedical Engineering Society (BMES), Hartford, CT, October 12-15, 2011.

S. Ayyadurai, C.F. Dewey, Jr., CytoSolve: A Scalable Computational Method for Dynamic Integration of Multiple Molecular Pathway Models, Biological Engineering Division, MIT, Cambridge, MA, June 28, 2011.

S. Ayyadurai, Biomimetics of Communication and Media, 12th International Research Symposium on Service Excellence in Management,, Ithaca, NY, June 2-5, 2011.

S. Ayyadurai, C.F. Dewey, Jr., A Distributed Computational Architecture for Integrating Multiple Biomolecular Pathways, Biological Engineering Division, MIT, Cambridge, MA, March 9, 2011.

S. Ayyadurai, Services-Based Systems Architecture for Modeling the Whole Cell: A Distributed Collaborative Engineering Systems Approach, Communications in Medical and Care Compunetics, Springer Publications, 16 November 2010.

S. Ayyadurai, B. Yankama, R. Umeton, C. F. Dewey Jr., Editing and Aligning Complex Molecular Pathways Using 3D Models, Proceedings of Biomedical Engineering Society (BMES), Austin, TX, October 6-9, 2010.

S. Ayyadurai, Commentary: Innovation Demands Freedom, Nature India, December, 2009.

S. Ayyadurai, A Scalable Computational Architecture for Integrating an Ensemble of Biological Pathway Models, (in submission to Annals of Biomedical Engineering), November 2009.

S. Ayyadurai, Modeling the Cell, Proceedings of BIO-IT Conference, In Silicon Modeling Section, Boston. MA, April 2009.

S. Ayyadurai, Integration of Siddha with Systems Biology, Proceedings of Fullbright Conference 2009, Kolkata, India, March 2009.

S. Ayyadurai, Eva Sciacca, C. Forbes Dewey, Jr., A Web Based Tool for Integration of Molecular Pathway Models, Proceedings of BioInformatics and BioEngineering, 8th IEEE International Conference, 8-10 Oct. 2008.

S. Ayyadurai, Mission of Systems Biology, Bio-IT Beyond Genome Conference Proceedings, June 2008.

S. Ayyadurai, C.F. Dewey, Jr., Scaleable methods for large molecular pathway calculations: application to EGFR, In Biomedical Engineering Society Annual Fall Meeting, Los Angeles, September 2007.

K. R. Stiehl, K. Dang, S. Ayyadurai, B.-S Seah, S. S. Bhowmick, C. Forbes Dewey, Jr., A New Approach to Database Creation Using Ontologies: OWLdb. K. Dang, K. R. Stiehl , S. Ayyadurai, B.-S Seah, S. S. Bhowmick, C. F. Dewey, Jr., An Information Architecture to Support Molecular Pathway

S. Ayyadurai, C.F. Dewey, Jr., Integrating an Ensemble of Biochemical Network Models, In International Society of Computational Biology (ISCB 2007), Vienna, July 2007.

S. Ayyadurai, Cytosolve, In proceedings of the Singapore MIT Symposium for Computational and Systems Biology, January 2007.

S. Ayyadurai, Integrating Biological Pathway Models, In MIT CSBi Oktoberfest Proceedings, Cambridge, October, 2006

S. Ayyadurai, C. Forbes Dewey, Jr., C. Tan, Distributed Computing of Complex Collections of Biological Pathways, In World Congress on Medical Physics and Biomedical Engineering (WC 2006), Seoul, August-September 2006.

S. Ayyadurai, C. F. Dewey, Jr., J. Bassingthwaighte, J. Butterworth, P. Villiger, P. Hunter, Normalization of Biological Pathways, In World Congress on Medical Physics and Biomedical Engineering (WC 2006), Seoul, August-September 2006.

S. Ayyadurai, C.F. Dewey, Jr., Cytosolve: A Distributed Computational Architecture for the Integration of Biomolecular Pathways, In Biomedical Engineering Society Annual Meeting, Chicago, September 2006.

C. F. Dewey, Jr., S. Ayyadurai, V. Rouilly, C. L. Poh, S. S. Bhowmick, J. Evans, R. I. Kitney, Footprints in the Sand: Supporting External Analysis of Medical and Biological Databases, In World Congress on Medical Physics and Biomecal Engineering (WC 2006), Seoul, August-Sept 2006.

S. Ayyadurai, Modeling Actin Polymerization as a System of Integrated Biomolecular Pathways, In Proceedings of the Annual MIT CSBi Oktoberfest, October 2005.

S. Ayyadurai, C.F. Dewey, Jr., Computing unsteady phenomenon across multiple molecular pathways, In Biomedical Engineering Society Annual Meeting, Washington, D.C., September 2005. S. Ayyadurai, S. A. Cimaszewski, J. H. Williams, Jr.: Unsupervised Classification of Fiber Composite Interphases, In Proceedings of the Second International Conference on Acusto-Electronics, The American Society of Nondestructive Testing, June 24-25, 1993.

A. Gupta, M. V. Nagendraprasad, A. Liu, Patrick Shen-Pei Wang, S. Ayyadurai: An Integrated Architecture for Recognition of Totally Unconstrained Handwritten Numerals, In International Journal of Pattern Recognition and Artificial Intelligence, Vol. 7, No. 4, pp. 757-773, 1993.

G. V. Novakovic, L. E. Freed, S. Ayyadurai, H. Bernstein, Robert S. Langer and C. L. Cooney, Fluid-Dynamic Study of the Enzymatic Fluidized Bed Reactor for Blood Dehparinization, Fluidization VI, In Proceedings of the International Fluidization Conference, Banff, Canada, May 1989.

S. Laxminarayan, O. Mills, L. Rajaram, S. Ayyadurai, L.P. Michelson, Sleep Stage and Apnea Pattern Analysis, In Proceedings of the International Conference on Medical and Biological Engineering, Espoo, Finland, August 1985.

Patents

Patent No. 6,668,281, V.A. Shiva Ayyadurai, "Relationship management system and method using asynchronous electronic messaging", April 6, 2004.

Patent No. 6,718,368, V.A. Shiva Ayyadurai, "System and method for content-sensitive automatic reply message generation for text-based asynchronous communications", April 6, 2004.

Patent No. 6,718,367, V.A. Shiva Ayyadurai, "Filter for modeling system and method for handling and routing of text-based asynchronous communications", April 6, 2004.

Research and Thesis Supervision

Ceryen Tan, **MIT UROP Project**, Biological Engineering, **Title:** SBML API Programming for Biological Systems Integration, 2005.

Steven A. Cimaszewksi, **MIT Masters Thesis**, Mechanical Engineering, **Title**: Statistical Analysis of Fiber Composite Interphase Inverse Problem, 1994.

Peter L. Sparks, **MIT Bachelors Thesis**, Electrical Engineering, **Title**: A Hybrid Method for Segmenting Numeric Character Strings, 1991.

Matthew J. Labrador, **MIT Bachelors Thesis**, Electrical Engineering, **Title**: The Generalized Mass-Spring Lattice Model with Damping : A Lagrangian Dynamics Approach, 1990.

Honors and Awards Nominated National Medal of Technology and Innovation (NMTI) US Patent and Trademark Office, September 2014

Livingston Hall of Fame

Livingston Educational Foundation (LEF), June 2014

ASSIST World Records Research Foundation Honorary Award

ASSIST World Records Research Foundation, Puducherry, India July 2013

Honorary Doctorate

Vinayaka Missions University, Salem, India July 2013

SKP Lifetime Achievement Award for Science and Technology SKP Engineering College, Tiruvannamallai, India July 2013

Sri Sakthi Institute of Technology Lifetime Achievement Award

Sri Sakthi Institute of Technology, Coimbatore, India July 2013

The Smithsonian's National Museum of American History Acceptance of EMAIL papers, artifacts National Museum of American History, The Smithsonian Institution, Washington D.C, February 16, 2012

First Outstanding Scientist and Technologist of Indian Origin (STIO/H) Council of Scientific and Industrial Research (CSIR), India, 2009

Fulbright Scholar: US Fulbright, Washington, DC, 2008-2009

Travel Fellowship Award ISMB 2007, Vienna, Austria, 2007

Fulbright Scholar US Fulbright, Washington, DC, 2007

Graduate Research Fellowship SMA Graduate Research Fellowship, 2004-2007

Communications Solutions [™] **Product of the Year Award** EchoMail RMOS Product Suite, November, 2003

Customer Interactive Solutions, TMC Labs Innovation Award EchoMail Customer Care, September, 2002

Massachusetts Interactive Media Council Award (MIMC) Customer Support Applications, EchoMail CC/BI (Finalist) 2002

Silver Pencil Award, Integrated Branding Wieden & Kennedy/EchoMail, cK one E-Mail Campaign, 2001

Lotus Beacon Award EchoMail RMOS Product Suite, 2000

Best of Class Internet Commerce Expo Customer Service & Fulfillment, EchoMail CC, 1999

Massachusetts Interactive Media Council Award (MIMC) Groupware/Collaborative Website (Finalist) World Music , 1998

Massachusetts Interactive Media Council Award (MIMC) Non-Profit/Public Service Online, AccessExpressed.org Online Community (Finalist), 1998

Who's Who in America Since 1997 **Lotus Beacon Award** Best Messaging Solution, EchoMail Suite, 1997

Massachusetts Interactive Media Council Award Best E-Mail/ Fax Application, EchoMail suite, 1997

Discover Magazine Award for Technical Innovation XIVATM Core Technology, 1996

Lemelson-MIT Award for Innovation XIVATM Core Technology (Finalist), 1996

Verizon (formerly GTE/BBN) Technologies Award ProVision Award, Interactive Marketing Creative Direction, 1996

PCWeek's Web Site of the Week Harvard-Square.com Online Community, 1996

Best of Europe Online Arts-Online.com Online Community, 1996

Yahoo! #1 What's Cool Harvard-Square.com Online Community, 1996

IBM Best Online Community Harvard-Square.com Online Community, 1996

DISNEY EPCOT Center Award for Exhibit Selected to be in Innoventions Exhibit, , 1996

First Place, Competition for Automatic Categorization of Electronic Mail Office of the President, White House, Washington, DC, November, 1994.

Winner, Automatic Categorization of SGML Tagged Documents Information Handling Services (IHS), Boulder, CO, 1993.

International Fellowship Research Grant, Research in the Cross-Language Translators Sloan School of Management and Industrial Liaison Program and the Italian Trade Commission, MIT, Cambridge, MA, 1992.

Elected Session Chairman, Session on Scientific Visualization International IEEE EMBS Conference, Institute of Electrical and Electronics Engineers (IEEE), Philadelphia, PA, 1991

Founder and Organizer, Session on Scientific Visualization International IEEE EMBS Conference, Institute of Electrical and Electronics Engineers (IEEE), Seattle, WA, 1990.

Full Member, SIGMA XI Since 1989 SIGMA XI UROP Award for Outstanding Undergraduate Research 1985

MIT Mennen Scholar 1982-1986

Tau Beta Pi 1984.

ETA KAPPA NU 1984

VI-A Hewlett-Packard COOP Assignment Biomedical Division, Andover, MA 1983

MIT Varsity Soccer 1982

Awarded Westinghouse Science Talent Search Award 1981

Thomas Alva Edison/Max McGraw Finalist 1981

Accepted to American Legion Jersey Boys State Program 1981

Outstanding Statesman Award, American Legion Jersey Boys State 1981

All-County Soccer Champions Essex County, New Jersey, 1981

Individual First Place in Advanced Mathematics at New Jersey State Mathematics Competition 1981

Accepted to Gifted Students Program

New York University Program in Computer Science at Courant Institute of Mathematical Sciences for gifted students in Eighth Grade of Junior High School, 1977

Professional Societies

TIE, Charter Member Tau Beta Pi, Lifetime Member Sigma Xi, Full Member Eta Kappa Nu, Member Oxford-Cambridge Society, Member The Indus Enrepreneur (TIE), Charter Member Biomedical Engineering Society (BMES), Student Member **Skills Programming Languages** C++, C, Java, HTML, ASP

Foreign Languages Spanish, Italian, Tamil, Hindi

General Skills

Problem Solving, Writing, Teaching and Lecturing, Fundraising, Research, Proposal Development, Software Architecture, Design and Development, User Interface Design, Mathematical Modeling, Organizational and Business Development, Crisis Management, Mentoring and Career Development, Negotiations

Invited Lectures

Karunya University, National Level Symposium Address: Inventions and Innovations for Sustainable Development Coimbatore, India March 2014

Hindustan Educational Institutions Address: Innovate to Lead

Coimbatore, India March 2014

Indian Institute of Technology, Mumbai

Address: Innovation Anytime, Anyplace by Anybody Mumbai, India March 2014

Indian Institute of Technology, Delhi

Address: Innovation Anytime, Anyplace by Anybody New Delhi, India March 2014

Penguin Publication Book Tour

Address: The EMAIL Revolution India, March 12 to March 25, 2014

Chopra Center Journey to Healing

Address: Systems Health San Diego, CA March 2014

Sages and Scientists

Address: Systems and Revolution San Diego, CA August 2013

MIT Conversations on Sociotechnical Systems

Address: Rethinking Narrative and Systems of Innovation: Innovation Anytime, Anyplace by Anybody MIT, Cambridge, MA October 2013

Chopra Center Journey to Health

Address: Systems Health San Diego, CA August 2013

Hindustan University,

Address: Innovation Anytime, Anyplace by Anybody

Chennai, India July 2013

Velammal Vidyalaya Address: Innovation Anytime, Anyplace by Anybody Chennai, India July 2013

SCAD Engineering College Address: Innovation Anytime, Anyplace by Anybody Tirunelveli District, India July 2013

PSR Engineering College

Address: Innovation Anytime, Anyplace by Anybody Sivakasi, India July 2013

Kalasalingam University

Address: Innovation Anytime, Anyplace by Anybody Virudhunagar, India July 2013

Kalaignar Institute of Technology

Address: Innovation Anytime, Anyplace by Anybody Coimbatore, India July 2013

Sri Sakthi Institute of Technology

Address: Innovation Anytime, Anyplace by Anybody Coimbatore, India July 2013

SCAD Engineering College

Address: Innovation Anytime, Anyplace by Anybody Coimbatore, India July 2013

Akshara Vidyaashram

Address: Innovation Anytime, Anyplace by Anybody Cuddalore, India July 2013

CK College of Engineering & Technology

Address: Innovation Anytime, Anyplace by Anybody Cuddalore, India July 2013

Sathyabama University

Address: Overcoming Hurdles and Believing in Oneself to Fulfill One's Destiny Chennai, India July 2013

Infosys

Address: How Innovation can Happen: Innovation Anytime, Anyplace by Anybody Chennai, India July 2013

GT Aloha Vidyamandir Address: Integrate and Innovate Chennai, India July 2013

Vellore Institute of Technology

Address: Siddha: The First Systems Biology Vellore, India July 2013

Sri Sairam Engineering college & Sri Sairam Homoeopathy Medical College

Address: Innovation and the Invention of Email / Integration of Ancient and Alternative Medicine Systems

Chennai, India July 2013

Sona University

Address: Innovation Anytime, Anyplace by Anybody Salem, India July 2013

Vinayaka Missions University

Address: Innovation Can Happen Anywhere Salem, India July 2013

Sastha Tamil Foundation

Address: Innovation and Systems Plano, TX April 2013

The Consortium of Health and Military Performance

Address: A Revolution in Medical Education Uniformed Universities of Health Sciences, April 2013

MIT Traditional Medicines Society

Address: EAST MEETS WEST: Traditional Medicines + Modern Systems Biology MIT, Cambridge, MA February 5, 2013 to April 21, 2013

MIT Biological Engineering Department Lecture Series

Address: EAST MEETS WEST: Traditional Medicines + Modern Systems Biology MIT, Cambridge, MA September 9, 2011 to December 5, 2011

MIT Lecture Series

Address: EAST MEETS WEST: Traditional Medicines + Modern Systems Biology MIT, Cambridge, MA September 9, 2010 to December 9, 2010

Customer Response Summit

Address: PREDICTING THE FUTURE: Are You REALLY Ready to Listen? Westin Kierland Resort & Spa, Scottsdale, AZ November 3rd & 4th, 2010

Visual Interpretations Conference

Address: Collaborative Cave Drawings of Social Interactions: Simple Visualizations of Complex Phenomena humanities + digital Visual Interpretations Conference @ MIT, Cambridge, MA May 2010

BIO-IT Conference In Silico Biology Address: Modeling the Cell BIO-IT Conference, Boston, MA April 2009

Sri Ramachandra University

Address: Integration of Yogic Science and Systems Biology Sri Ramachandra University, Chennai, IN, March 2009

SIAM Conference on Multi-Scale Systems

Address: Scalable Architecture for Integrating Multiple Biological Pathway Models

Montreal, CANADA August 2008

Genome Biology Conference - KEYNOTE SPEAKER

Address: The Mission of Systems Biology Genome Biology Conference, San Francisco, CA June 2007

MIT UROP Panel

Address: Opportunities for Research at MIT MIT UROP, Cambridge, MA February 2007

MIT Singapore Symposium

Address: Cytosolve SMA Alliance Symposium, Singapore, January 2007

MIT GAME Seminar

Address: Modeling the Cell Graduate Mechanical Engineering Students Seminar, Cambridge, MA 2005

Effective E-Mail Marketing Campaigns

Address: Measure your Success: New Metrics for E-Mail Marketing The Institute for International Research, San Francisco, CA, February 2002

Excellence in E-CRM Conference

Address: The Big Lie of CRM Allstate Corporation Conference Center, Northbrook, Ill. November 2001

E-Marketing / E-Service Seminar Series

Address: E-Mail Project Solutions Cambridge Education Center, Cambridge, MA December 2001

EU Conference: Artificial Intelligence

How to Increase Banking Business and Open New Dialogue with On-line Customers Address: E-Business Strategies for CRM Realvision Vicenza e NTI UK Italia, *Vicenza, Italy, June 2001*

Pre-Conference Lecture, E-Mail2001 @ MIT Conference

Keynote Address: The Pulse of the Industry Becton, Dickinson and Company, Franklin Lakes, New Jersey, May 2001

Nothing But New Forum at Fidelity Center for Applied Technology

Keynote Address: E-Mail Marketing Strategies Fidelity Center for Applied Technologies, *Boston, MA, April* 2001

E-Mail2001@MIT Conference: Intelligent Life

Keynote Address: The Corporate Nervous System MIT University Park Hotel, *Cambridge*, *MA*, *January* 2001

Southern India E-Commerce Conference 2000

Keynote Address: E-Mail = E-Commerce Advertising Club of Madras, *Chennai*, *India*, *December* 2000

Le Potenzialita del Marketing On-line in Italy

Keynote Address: Marketing On-line in Italy: How It Can Be Done Brodeur Image Time, *Milan, Italy, December* 2000

2000 General Motors Dealer Summit

Keynote Address: eCRM - How E-Mail Helps Your Business Maritz Performance Improvement Company, *Scottsdale*, *AZ*, *October* 2000

Producing Sales in Call Centers

Keynote Address: Implementing Interactive Web Institute of International Research, *Washington, D.C., June* 2000

Measuring and Managing the Quality of E-Mail Response

Keynote Address: Using Automated Systems to Improve E-Mail Response InfoCast, San Francisco, CA, May 2000

JCPenney Internet Day

Keynote Address: E-Mail - The Ultimate Relationship Builder JCPenney, *Huston, TX, May 2000*

Annual Investment Conference for Private Companies

Keynote Address: Electronic Customer Relationship Management Massachusetts Software and Internet Council, World Trade Center, *Boston, MA, April* 2000

Innovators Breakfast Series Open Discussion: The eCRM Problem Massachusetts Institute of Technology, New York Academy of Sciences, *New York, NY, April 2000*

Innovators Breakfast Series

Open Discussion: The Power of E-Mail - Brand Loyalty in Real Time Massachusetts Institute of Technology, National Press Club, *Washington*, D.C., April 2000

American Express, Naples Conference

Keynote Address: Electronic Customer Relationship Management American Express, *Naples, FL, March* 2000

American Express, Bermuda Conference

Keynote Address: Electronic Customer Relationship Management American Express Delivery Group, *South Hampton, Bermuda, March* 2000

Customer E-Mail Management Keynote Address: Using Automated Systems to Improve E-Mail Response International Quality & Production Center, London, England, February 2000

GM e-Wow Speaker Series: Building Customer Relationships Online

Keynote Address: Electronic Customer Relationship Management General Motors Global Brand Management College, Detroit, Michigan, February 2000

Innovators Breakfast Series

Open Discussion: Is software That Answers E-Mail Automatically the Future of On-line Marketing? Massachusetts Institute of Technology, *Cambridge, MA, February* 2000

Internet Customer Relationship Management

Keynote Address: Electronic Customer Relationship Management The Institute for International Research, San Diego, CA, January 2000

Electronic Commerce World 1999 Conference

Educational Track: E-Mail--The Ultimate Relationship Builder EC World 2001 Conference, *Orlando*, *FL*, *October* 1999

Technology Based Customer Care ICM Conference Keynote Address: E-Mail = E-Commerce ICM Conferences, Atlanta, *Georgia, February 1999*

DISNEY INSTITUTE/ OOPS Conference

Address: Object Oriented Programming, 1998 Other Seminar Leaders: Alan Kay

Books and Chapters in Books

The EMAIL Revolution Author: V.A. Shiva Publisher: Allworth Press, New York, 1997

E-Mail: The Ultimate Relationship Builder, Volume (In Progress) Volume I, Volume II, Volume II Author: V.A. Shiva

The Internet Publicity Guide: How to Maximize your Marketing and Promotion in Cyberspace Author: V.A. Shiva Publisher: Allworth Press, New York, 1997

Arts and The Internet: A Guide to the Revolution, Author: V.A. Shiva

Publisher: Allworth Press, 1996, New York

Chapter on Electrodynamics, Dynamics,

Chapter in Book by Prof. Williams

Chapter in Communications Arts

Computer Assisted Automatic Indexing

Document Analysis Conference, October, 1994 Author: V.A. Shiva Ayyadurai, Submitted for Publication

Unsupervised Hierarchical Clustering of Fiber Interphases for Materials Classification American Society of Non-Destructive Testing (ASNT) Conference, April, 1993 Authors: V.A. Shiva Ayyadurai, S. Cimaszewski, J.H. Williams. Jr.

Neural Network Based Hybrid System for Handwritten Character Recognition

Sloan School of Management Technical Report Fall, 1991 Author: Shiva Ayyadurai

Visualization of Wave Propogation in Anisotropic Media Master of Science Thesis, MIT Media Laboratory February, 1990 Author: S. Ayyadurai

A Workstation for Particle Motion and Flow Analysis

IEEE Computers in Medicine, New Orleans, LA, November, 1988 Authors: Ayyadurai, Novakovic, Gordana, Langer, Bob

Blood Deheparinization in a Fluidized Bed Reactor

Proceedings of the Canadian Conference on Fluid Dynamics, 1987 Author: Novakovic, G., Ayyadurai, S., Michelson, L.

Prototype Expert System for Bridge Deck Deteriorization

Project Report to NSF, September, 1986 Authors: Maser, Ken, Schott, Jean-Pierre, Ayyadurai, Shiva

Sleep Stage and Apnea Pattern Analysis, pp. 505-506 Journal of the International Federation of Medical and Biological Engineering, Espoo Finland, August, 1985 Authors: Laximinarayan, S. Ayyadurai, S., Michelson, L.,

Ayyadurai's Four Point Theorem

The Mathematics Teacher, Spring, 1981 Author: Shiva Ayyadurai

MEDIA APPEARANCES

Esquire Network: Best Bars in America

The Economic Times: Shiva Ayyadurai, inventor of EMAIL, looking for bright business ideas from youngsters, April 2014

Udupi Today: Indian boy Shiva Ayyadurai who invented email, April 2014

Digit Magazine: Interview with VA Shiva Ayyadurai - Creator of EMAIL, April 2014

The Hindu: Mail Matters, April 2014

Business Economics: Email Is Not Dead. It Is Here To Stay..., April 2015

DNA Newspaper: How I Invented Email, March 2014

News Today: The Man 'behind e-mail' speaks out, March 2014

The Huffington Post, One World with Deepak Chopra: The Boy Who Invented Email, March 2014

The Telegraph: Innovate message from Mr Email, March 2014

Mumbai Mirror: Reply To All, March 2014

Kalaignar TV: Interview with Dr. VA Shiva Ayyadurai, September 2013

The Times of India: Dr. VA Shiva Ayyadurai Blames Caste for India's Backwardness in Research, July 2013

The Hindu: No more guinea pigs in combination drug tests?, July 2013

The Times of India: Forgotten email patent holder pings Chennai, July 2013 The New Indian Express: Siddha way to develop drugs without killing animals, July 2013 Sun News: Live Dial-In Show, July 2013 Hello FM 106.4: Hello Thamizha, July 2013 **IEEE PULSE:** Creating Models of Life, May 2013 Wired Magazine: Who Invented Email? Ask Noam Chomsky, November 2012 **Time:** The Man Who Invented Email. November 2011 Star News October 2009 New York Times: October 2009 Hindustan Times: October 2009 The Hindu: Fulbright-Nehru Fellowship Announcement, March, 2009 Times of India: Fulbright-Nehru Fellowship Announcement, March, 2009 MIT Tech Talk: Fulbright Scholar on New Adventure, September, 2007 Wall Street Journal: EchoMail Can Sort, Answer Deluge of Email, 2001 Wall Street Journal: Amid Anthrax, Businesses Sour On U.S. Mail, 2001 Boston Business Journal: EMAIL Marketing Looks Past Spam to Viral Affection, 2001 Wall Street Journal: Mail Scare Could be Lethal for Businesses, 2001 B2B Magazine: Technology Leads Prospects to Sales, 2001 Customer Interactive Solutions: TMC Labs 2nd Annual Innovation Award, 2001 Mass High Tech's On the Move with Dyke Hendrickson, 2001 Forrester Research: "Effective Email Marketing" by Shar VanBoskirk with Charlene Li and Jennifer Parr, 2001 Customer Interactive Solutions: Solutions for EMAIL and Speech Interfaces, 2001 CFO Magazine: The Customers Always Write, by Alix Nyberg, 2001 Summit Strategies: On the Radar column by Associate Analyst Kate Claus, 2001 **Business 2.0 with John Tomasic: 2001** Summit Strategies: UpFront column by Associate Analyst Kate Claus, 2001

Congress Online Project: EMAIL Overload in Congress Managing a Communications Crisis, 2001 Read Across America: Daniel Haggerty Elementary School and EchoMail, 2001 ZD Net: During a Recent Visit to India EchoMail CEO, V.A. Shiva, Meets The Press, 2001 MIT Technology Review: Dr. EMAIL Will See You Now, Cover Story by Deborah Shapley, 2000 CIO Magazine: Electronic Electorate, 2000 Tech Republic, The EMAIL Doctor is In, 2000 The Boston Globe: As far as the Senate is concerned, 'Dr. EMAIL' is in, 1999 Fast Company: The EMAIL Prescription, 1999 Internet World, Sites Invest Big in Technology to Improve Service, 1999 Fortune Magazine, Handling Customer Service on the Web, 1999 Adweek: Dr. EMAIL, 1999 Silicon India: Antidote for the EMAIL Ills, 1998 ComputerWorld: EMAIL Adds Aura to Calvin Klein Campaign, 1998 Mass High Tech: General Interactive May Rule the World of EMAIL, 1998 Continental Magazine: EchoMail's V.A. Shiva Has A Vision For The Internet That Begins With EMAIL, 1998 Exhibitor Magazine: IBM's Lead Retrieval System, 1998 Internet World: Companies Seek Solutions to EMAIL Flood, 1998 Electronic Messaging News: EchoMail® Executive Briefing, 1998 The Forrester Report: Commerce Technology Strategies, 1998 Times Union (Albany, NY) : The Web as a Black Hole, 1998 The Ann Arbor News: EMAIL Isn't Quite Down to Business, 1998 The Journal Record: Poor Response to Email, 1998 The Press Democrat: Black Hole of Email, 1998 The Houston Chronicle: Customer Email, 1998 Integrated Marketing & Promotion: The Ultimate Relationship Builder, 1998 The New York Times: We Got Your Email; Just Don't Expect a Response, 1998 Star Tribune: For Much Customer Email the Web Can Be a Black Hole, 1998

Fort Worth Star Telegram: Much Internet Customer Slow as Snail Mail, 1998 Portland Press Herald: Many Companies Falter in Fielding Consumer EMAIL, 1998 Tallahassee Democrat: Companies Respond Poorly to Customer EMAIL, 1998 Mass High Tech: Millennium Clinches Olympic-Sized Deal, 1997 Andrew Ross Sorkin: Nike Ads Point Consumers to the Internet, 1997 Telephony Magazine: An E-Explosion, 1997 E-Business & Communications: IBM Solutions Strengthen Internet Service Providers for Success in "Second Wave" of the Internet, 1997 PC Week: Return to Sender, 1997 Communication Arts: The Internet Publicity Guide, 1997 Reseller Magazine: N.E. VAR Builds Very Special Intranet, 1997 Mass High Tech: Web Site Transforms the Hub into Surf City, 1996 The New York Times: Lotus Gears Up to Get a Slice of Internet Pie, 1996 Boston Business Journal: Marrying High Art with High Tech, 1996 Computer Reseller Magazine: VAR Bridges Arts, Technology Gap in Web Site Design, 1996 West Essex Tribune: Livingston Designs Electronic Mail Student, 1978

Industry RFP Awards

Allstate Corporation, Business Intelligence and Customer Care Technology (\$1,500,000.00)
AT & T, Business Intelligence and Customer Care Technology (\$120,000.00)
American Express, Business Intelligence and Customer Care Technology (\$4,120,000.00)
BancOne Services Corporation, Business Intelligence and Customer Care Technology (\$920,000.00)
BThree (Warner), Business Intelligence and Customer Care Technology (\$520,000.00)
Bausch & Lomb, Business Intelligence and Customer Care Technology (\$25,000.00)
Becton Dickinson, Business Intelligence and Customer Care Technology (\$1,110,000.00)
Bush for President, Inc., Business Intelligence and Customer Care Technology (\$820,000.00)
Cendant, Business Intelligence and Customer Care Technology (\$20,000.00)
Citigroup, Business Intelligence and Customer Care Technology (\$20,000.00)

Calvin Klein Cosmetics Company, Business Intelligence and Customer Care Technology (\$830,000.00) Classified Ventures, Inc., Business Intelligence and Customer Care Technology (\$710,000.00) Dial Corporation, Business Intelligence and Customer Care Technology (\$110,000.00) Entertainment Media Services, Inc., Business Intelligence and Customer Care Technology (\$150,000.00) Fireman's Fund Insurance Company, Business Intelligence and Customer Care Technology (\$80,000.00) Gateway, Business Intelligence and Customer Care Technology (\$1,170,000.00) GEICO, Business Intelligence and Customer Care Technology (\$2,250,000.00) Hasbro Interactive, Inc., Business Intelligence and Customer Care Technology (\$510,000.00) Hershey Foods Corporation, Business Intelligence and Customer Care Technology (\$9,500.00) Hilton Hotel, Business Intelligence and Customer Care Technology (\$1,050,000.00) HomePortfolio, Inc., Business Intelligence and Customer Care Technology (\$315,000.00) The IT Group, Business Intelligence and Customer Care Technology (\$25,000.00) John Hancock Financial Services, Business Intelligence and Customer Care Technology (\$660,000.00) JCPenney, Business Intelligence and Customer Care Technology (\$5,230,000.00) LA Times, Business Intelligence and Customer Care Technology (\$20,000.00) Lycos, Inc., Business Intelligence and Customer Care Technology (\$670,000.00) Kimberly Clark Corporation, Business Intelligence and Customer Care Technology (\$130,000.00) **People**, Business Intelligence and Customer Care Technology (\$120,000.00) Procter & Gamble Company, Business Intelligence and Customer Care Technology (\$340,000.00) Purina, Business Intelligence and Customer Care Technology (\$280,000.00) QVC, E-Mail Management: Inbound and Outbound E-Mail (\$890,000.00) **Rx.com**, Inc., Business Intelligence and Customer Care Technology (\$70,000.00) Salomon Smith Barney, Business Intelligence and Customer Care Technology (\$120,000.00) Silicon Graphics, Inc., Business Intelligence and Customer Care Technology (\$310,000.00) Sprint Spectrum, Business Intelligence and Customer Care Technology (\$850,000.00) TELUS Corporation, Business Intelligence and Customer Care Technology (\$90,000.00) Time Incorporated, Business Intelligence and Customer Care Technology (\$45,000.00)

Turner Entertainment, Business Intelligence and Customer Care Technology (\$9,500.00)
 United States Senate, Business Intelligence and Customer Care Technology (\$890,000.00)
 Unilever Consumer Services, Business Intelligence and Customer Care Technology (\$780,000.00)

Professional ART RFP Awards

Aaron Concert Management, Art Promotional Support Online Branding Grant (\$15,000.00) American Indian Contemporary Arts, Art Promotional Support Online Branding Grant (\$15,000.00) Allworth Press, Art Promotional Support Online Branding (\$15,000.00) Alvin Ailey American Dance Theater, Art Promotional Support Online Branding Grant (\$80,000.00) Art Complex Museum, Art Promotional Support Online Branding Grant (\$15,000.00) Boston Ballet, Art Promotional Support Online Branding Grant (\$40,000.00) Boston Casting Company, Art Promotional Support Online Branding Grant (\$15,000.00) Cambridge Art Cooperative, Art Promotional Support Online Branding Grant (\$15,000.00) Cambridge Multi-Cultural Art Center, Art Promotional Support Online Branding Grant (\$15,000.00) Dance Umbrella, Art Promotional Support Online Branding Grant (\$15,000.00) Fashion Cafe, Art Promotional Support Online Branding (\$15,000.00) Green Linnet/Xeonphile, Art Promotional Support Online Branding (\$15,000.00) Handle & Haydn Society, Art Promotional Support Online Branding Grant (\$15,000.00) Honolulu Academy of Arts, Art Promotional Support Online Branding Grant (\$15,000.00) International Arts Manager, Art Promotional Support Online Branding Grant (\$15,000.00) Houston Ballet, Art Promotional Support Online Branding Grant (\$15,000.00) Lyric Stage, Art Promotional Support Online Branding Grant (\$15,000.00) MMC Recordings, Art Promotional Support Online Branding (\$15,000.00) **MUSICIAN Magazine**, Art Promotional Support Online Branding (\$40,000.00) National Association Performing Artists Managers of America (NAPAMA), Online Branding Grant (\$15,000.00)New Age Voice, Art Promotional Support Online Branding Grant (\$15,000.00)

Poetry Alive! Art Promotional Support Online Branding Grant (\$15,000.00)

Sedia Furniture Design, Art Promotional Support Online Branding Grant (\$15,000.00)

Sculpture Review, Art Promotional Support Online Branding Grant (\$15,000.00)

Strand Theater, Art Promotional Support Online Branding Grant (\$15,000.00)

Very Special Art, National, Art Promotional Support Online Branding Grant (\$70,000.00)

Very Special Art, Massachusetts, Art Promotional Support Online Branding Grant (\$30,000.00)

World Music, Art Promotional Support Online Branding Grant (\$15,000.00)

Young Concert Artists, Art Promotional Support Online Branding Grant (\$15,000.00)

ZIMA, Art Promotional Support Online Branding Grant (\$15,000.00)

PROFESSIONAL ART WORKSHOPS

Arts & The Internet Art Promotional Through Online Branding

Arts & The Internet: A Guide to the Revolution

Empowering the artist and art organization to reach a global audience, using new technological tools. MIT Classroom of the Future, 1996

Research Interests

Mathematical Modeling, EMail, Organizational Structure and Planning, User Interface Design, Visual Arts, Politics, Nutrition & Health

Community Interests

MIT Graduate Alumni Consortium for Improving MIT Community, Very Special Arts, World Music, Read Across America, Spare Change, The Meena Scholarship Fund for Gifted South Indian Students, Kauai Hindu Temple Construction Fund